ZSFG CHIEF OF STAFF REPORT Presented to the JCC-ZSFG on June 23, 2020 06-08-20 Business and 06-18-20 Leadership

06-08-20 Business MEC

-Annual Medical Staff Dinner – The Virtual Annual Medical Staff Dinner was held June 8, 2020. The medical staff unanimously approved appointment of Dr. Lisa Winston as the new Chief of Staff. Dr. Winston is the Chair of Infection Control Committee at ZSFG. Dr. Horton will assume the CMO role of the SFHN but will continue to stay on the ZSFG Medical Staff Leadership as Past Chief of Staff. Members also approved the appointment of two new Members at Large – Lydia Leung, MD (FCM) and Shonul Jain, MD (Pediatrics).

Equity Commitment and Activities – Recognizing that there has never been a more relevant time for ZSFG as an organization to strive for equity, Dr. Horton invited Dr. Anh Dao Shah, Director of Equity Strategies and Wellness at ZSFG, to update members about the work of the Equity Council in advancing equity at ZSFG. Dr. Dao Shah started with an overview on the Equity culture and environment at ZSFG in 2016, highlighting the lack of understanding among staff about what equity is, lack of training resources, and the lack of vision or executive to drive and align equity efforts. Dr. Dao Shah outlined action plans/strategies developed and implemented since 2017, starting with an updated True North that now includes Equity as one of the ZSFG True North goals. These plans were initiated by ZSFG COO Tosan Boyo, and include three main approaches adopted: understanding ZSFG patients, eliminating disparities, and developing our people. Members are asked to work with the Equity Council to focus on PIPS Committee as one of key strategies to advance equity. PIPS provides a forum where real-stratified metrics on eliminating disparities can be assessed, as well as understand which areas have issues that need to be addressed. Dr. Dao Shah provided members with information about ZSFG resources including BAAHI (Black African American Health Initiative) Weekly Equity Learning series zoom meetings.

-Visitation Guidelines– Guidelines have been recently changed in response to revisions to the Health Order. Highlights of updated visiting guidelines were provided to members.

-Credentials committee decisions

06-18-20 Leadership MEC:

Clinical Service Report - Otolaryngology - Head and Neck Surgery

Dr. Marika Russell, Service Chief, highlighted that the Service continues to provide comprehensive clinical care across ZSFG, including outpatient, inpatient, operative and consultative services. They strive to provide access to high-quality, compassionate, and equitable care. Education of trainees remains a priority. They continue to operate with a lean staffing model (1.8 FTE).